

NM International Health

World-class care that reaches across the globe.



Northwestern Medicine International Health

Global Advisory, Consultation, and Training



Our mission is to be a pillar for global health by delivering compassionate care, comprehensive services, and a welcoming environment where we treat patients like our family.

We seek to improve the health of the global community through education, research, and consultative services allowing patients and healthcare providers access to the Northwestern Medicine standard of care.



International Health Practice Areas

Collaborative and Innovation Based Approach to Expanding Access to NM's Standard of Care Globally

Advisory and Consulting

Leverage expertise in operations and clinical care to evolve and develop new collaborative sites, partners, and centers of clinical expertise across the



Research

Assess the best partners and have a long term goal for research partners in other areas of collaboration



Education and Training

Provide access to direct clinical education and existing continuing medical education programs to those who cannot be in person



International Patient Care

Coordination, logistics management and patient advocacy program for patients coming to Northwestern medicine for care



Our Team are Global Leaders in Patient Care and Experience

Our Patient Care goal is to support international patients, their families and their clinical teams during a planned or unplanned event at Northwestern Medicine

Dedicated Coordinators for each patient:

- Facilitating medical record review by clinical team at NM
- Assisting with scheduling coordination between clinical departments (and patient travel
- Assisting with housing selection/ orientation

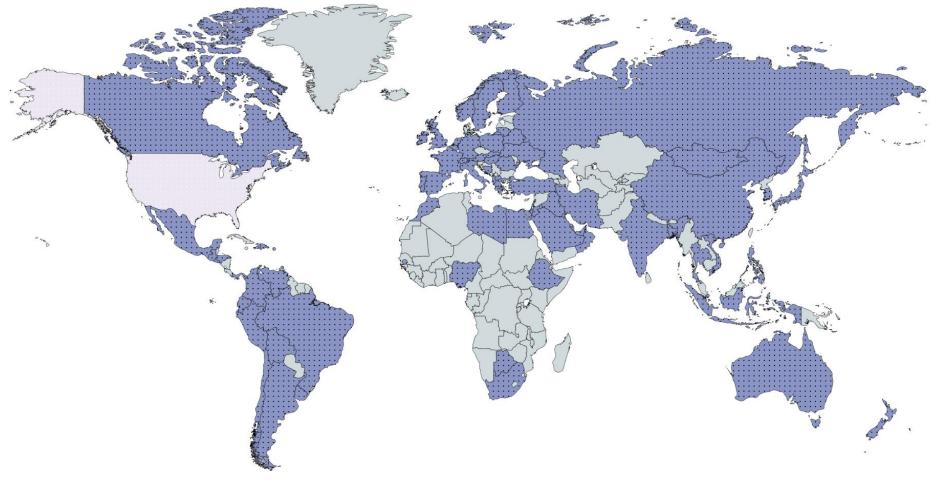
Dedicated Financial Counselor:

- Providing bundled billing experience
- Facilitating superior financial experience acting as one point of contact through entire course of treatment and follow up

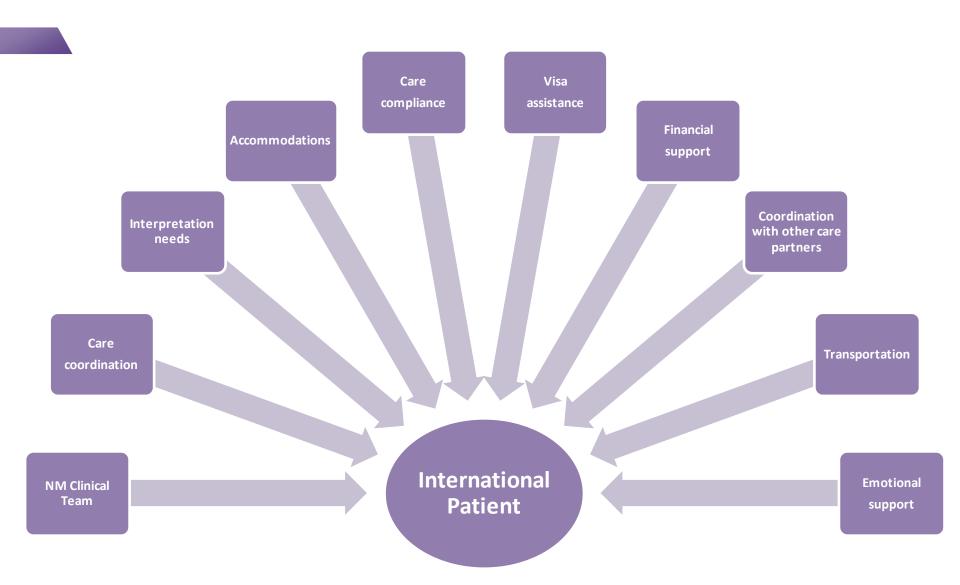


International Patient Representation

Patients from more than 100 countries have been cared for at Northwestern Medicine









Role of International Health





Service Differentiation The Role of International Health

- Friendly, accommodating staff
- Patient coordinators available
 24 hours/day, 7 days a week
- Private lounges for patients privacy
- Escort to each patient appointment
- Prayer room(s) available









Shifting Access to Medical Care to Local Countries

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Advisory and Consulting Program

Our Advisory and Consulting Team



Experience in strategy clinical planning, design, training, and opening of specialty care clinics globally

Development of crosscountry education networks for ondemand clinical consultations Facilitation of ongoing quality and programmatic advisory to ensure top care and performance

Partnerships To Date:

- ORCHID Health Dubai, UAE
- Alfardan Medical with Northwestern Medicine

Doha, Qatar

Private Women's IVF
 Center

Shanghai, China





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Example Case: Partnering with Alfardan

Hospital Facility

- Outpatient ambulatory center within Buri Alfardan in Lusail City, Qatar
- Three (3) surgical suites
- Country specific technology innovations to meet the luxury standard of patient care including telemedicine technology to reach Qatari patients in remote sites
- Designed, hired, and trained by local staff and clinical teams on Northwestern Medicine Standard of Care

Initial Service Lines Opened with Northwestern Medicine

- Dentistry
- Dermatology
- Executive Health
- Fertility Medicine & Gynecology
- Gastroenterology
- Internal Medicine
- Radiology
- Surgical Services

- Ophthalmology
- Plastic Surgery
- ENT
- Lab
- Orthopaedics & Physical Therapy

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Special Recognition and Press

AMNM bringing innovative and patient centric techniques to the region

AMNM performs first-of-its-kind minimally invasive fertility surgery





"We, at AMNM, are thrilled to bring such an innovative technique to Qatar. This way of operating on the uterus is significantly less traumatic to the cervix and endometrial lining, allowing for enhanced recovery and an early return to a normal menstrual cycle and future pregnancy."

- Dr. Fender, AMNM Fertility Medicine Physician and Gynecologist

"It was truly an amazing experience from start to finish and unlike anything I had experienced before with previous procedures. The team worked together seamlessly, and I woke up feeling great, and with exceptional pain management I was ready to go home."



- AMNM Patient



Want to learn more?

Collaboration and Other Inquiries

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